

Request for Information under the Right to Information Act, 2005

To: Peeyush Agrawal
Executive Director
MTNL Mumbai
15th floor, Telephone House,
MTNL Road, Prabhadevi, Dadar (West),
Mumbai - 400 028

Date of application: 02-07-2013

Subject: Network Security

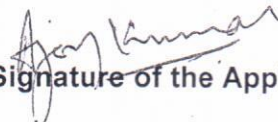
This RTI application relates to measures taken by MTNL, a leading national-level internet service provider, to enhance the security of its network systems in compliance with governmental requirements. It is queried as follows:

- Please list the companies from which MTNL has bought all its security equipments.
- What type of security equipment does MTNL use to assist Indian law enforcement agencies in detecting and preventing crime, terrorism and all other illegal activity? Please provide the certification for all such equipment.
- What malware does MTNL test for? What does MTNL use for testing malware in its networks?
- Which proxy servers does MTNL use and are they used for filtering data? If so, what type of data is being filtered and for what purpose? Is authorisation required and if so, by whom?
- Does MTNL use FinFly ISP? If so, who authorises its use and under what conditions?

It is certified that I am a citizen of India and that I do not fall within the BPL category. I am enclosing Rupees thirty (Rs. 30) towards the application fee and photocopying costs under the RTI Act for the information and documents requested. Kindly inform me at the address stated below if any further fees are required to be paid.

Applicant:

Ajoy Kumar
No. 194, Second 'C' Cross, Domlur,
2nd Stage, Bangalore - 560071,
Karnataka, India
Ph: +91 80 4092 6283


Signature of the Applicant

MAHANAGAR TELEPHONE NIGAM LIMITED
MUMBAI

Office of the Executive Director, Telephone House, 15th floor, V S Marg, Dadar(West),
Mumbai- 400 028.

Tele.Nos. 24371900/24377070, Fax No. 24372033.

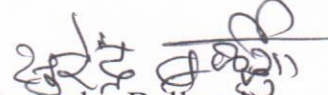
No: ED/GRTI-17/12013-14

Dated: 11-07-2013

To,
GM (OP)/CPIO,
MTNL Mumbai

Sub: Information under RTI Act-2005.

I am directed to forward herewith an application dated 02/07/13 under RTI Act 2005, received in the O/o Executive Director on 11/07/2013 from Shri Ajoy Kumar alongwith receipts of three Indian Postal Order of Rs.10/- each (No. 19F 704516, 19F 704517, 19F 704518 dated 04/07/2013) for further necessary action with a copy to ED for information.


(Surendra Ballurgi)
Sr.Manager to ED)
MTNL Mumbai. 11/7/13

Encl: a.a.

Copy to : 1. ✓ Ajoy Kumar
No.194, Second 'C' Cross,
Domlur, 2nd Stage,
Bangalore – 560071,
Karnataka.



महानगर टेलीफोन निगम लिमिटेड, मुम्बई 33/c
Mahanagar Telephone Nigam Limited, Mumbai

महाप्रबंधक (ब्रॉडबैंड) का कार्यालय, 16वीं मंजिल, टेलीफोन हाऊस, दादर, प्रभादेवी, मुंबई-400028
O/o General Manager (BB), 16th Floor, Telephone House, V.S. Marg, Prabhadevi, Dadar (W), Mumbai-400028.
Tel: 022-24310645 Fax: 022-24367168

No. GM (BB) / RTI Case No-39 / 13-14

Dated 26-07-2013

To,
Shri.Ajoy Kumar
No.194, Second 'C' Cross, Domlur,
2nd stage, Bangalore – 560071,
Karnataka India
Ph: +91 80 4092 6283

Subject: Information under RTI Act, 2005 – Case of Shri Ajoy Kumar

Reference : Your RTI application dated 02-07-2013 and
Lr.No.OP/PG/RTI-52/13-14 dated 19-07-2013.

Please refer your above mentioned RTI application. The point-wise reply pertaining to GM (Broadband) unit is submitted as below.

Item No 1 : MTNL procures all its equipment through Open Competitive Bidding process and the details of all past tenders are available on MTNL Website. Equipment from multiple vendors is operational in MTNL and specific names cannot be given due to Security reasons.

Item No 2 : MTNL uses the Security equipment specified by Department of Telecommunications, Government of India to assist Indian Law enforcement agencies. The details cannot be disclosed as the Information is classified as "Secret" as per MTNL IT Policy Revision 2.0 and also comes under Section – 8 (1) (a) and (d) of RTI Act'2005.

Item No 3 & 4 : The details can not be disclosed as the information is classified as "Secret" as per MTNL IT Policy Revision 2.0 and also comes under Section – 8 (1) (d) of RTI Act'2005.

Item No 5 : MTNL does not use FinFly ISP.

In case you are not satisfied with the reply furnished by the undersigned, you may submit your appeal to the following appellate authority.

Shri R. Balasubramanian,
Principle General Manager (LS), MTNL Mumbai
10th floor, Telephone House, Prabhadevi, Dadar, Mumbai-28
Tel - 022-24308855, Fax : 022-24326843, Email : cgmlsmbi@mtnl.net.in

Shri R. Balasubramanian
26/7/13
GM (BB) & PIO
MTNL Mumbai

Copy to: DGM (PG & I) / DGM (Inetnet-2) / Sr, Mgr to ED – for information please.



MAHANAGAR TELEPHONE NIGAM LIMITED, MUMBAI.

(A Govt. of India Enterprise)

OFFICE OF GENERAL MANAGER (INFORMATION TECHNOLOGY), 5th FLOOR,
CURRY ROAD TELE.EXCH.BLDG.DATTA MANDIR MARG,
CURRY ROAD (E), MUMBAI-400 012.

No. GM (IT)/DM (ADMIN)/RTI-/2013-14/10

Dated 30.07.2013

To,

Shri .Ajoy Kumar
No.194, Second 'C' Cross,
Domlur, 2nd stage, Bangalore – 560071,
Karnataka

Sub:- Information under RTI Act, 2005 – Case of Shri Ajoy Kumar
Ref: - Your RTI Application dtd 02/07/2013 forwarded by DGM (PG&I)
Vide No. OP/PG/RTI-52/13-14 dated 25-07-2013 .

With reference to the letter cited under reference, the point-wise reply pertaining to GM (IT) unit is furnished below:

Item No 1 : MTNL procures all its equipment through Open Competitive Bidding process and the details of all past tenders are available on MTNL Website. Equipment from multiple vendors is operational in MTNL and specific names cannot be given due to Security reasons.

Item No 2 : MTNL uses the Security equipment specified by DoT, Govt of India to assist Indian Law enforcement agencies. The details cannot be disclosed as the Information is classified as "Secret" as per MTNL IT Policy Revision 2.0 and also comes under Section – 8 (1) (a) and (d) of RTI Act'2005.

Item No 3 & 4 : The details can not be disclosed as the information is classified as "Secret" as per MTNL's IT Policy Revision 2.0 and also comes under Section – 8 (1) (d) of RTI Act'2005.

Item No 5 : MTNL does not use FinFly ISP.

(A.R.PATIL)

PIO Information Technology Unit
MTNL, MUMBAI

If applicant is not satisfied with the reply he may appeal to the following officer:

P.G.M.(Development), 8th floor Telephone House, MTNL Marg, Dadar(W), Mumbai 400 028.
Telephone No. 24304646 FAX No. 24371441

Copy to: 1) DGM (PG & I) --- for information please.
2) Sr. Managr to ED -- for information please.
3) PGM(D) for kind info

MAHANAGAR TELEPHONE NIGAM LTD. MUMBAI
[A Government of India enterprise]

O/o. General Manager (Switching) MS
4th Floor, West Administrative Block,
BKC Telephone Exchange.
CST Road, Kurla (W), Mumbai-98
Ph: 26502828 Fax: 26501221

No: MTNL/Mum/GMSWMS/G-2-1/2013-14

Dated 03.08.13

To,

Shri Ajoy Kumar,
No. 194, Second 'C' Cross, Domlur
2nd Stage Bangalore - 560071,
Karnataka, India.

Subject: Information sought for under RTI Act 2005

Ref : (i) RTI application of Shri Ajoy Kumar dated 02.07.2013
(ii) ED/GRTI-17/1 2013-14 dated 11.07.2013

The information sought under RTI Act 2005 is furnished below:

Item No	Information sought for	Reply
1	Please list the companies from which MTNL has bought all its security equipments	MTNL procures all its equipments through open Competitive Bidding process and the details of all past tenders are available on MTNL website. Equipments from multiple vendors are operational in GSM MTNL Packet-Core Network & specific names cannot be given due to Security reasons.
2	What type of security equipment does MTNL use to assist Indian law enforcement agencies in detecting and preventing crime, terrorism an all other illegal activity? Please provide the certification for all such equipment	MTNL uses the Security equipment by Department of Telecommunications, Government of India to assist Indian Law enforcement agencies. The details cannot be disclosed as the information is classified as "Secret" as per MTNL IT Policy Revision 2.0 and also comes under Section -8 (1) (a) and (d) of RTI Act 2005.
3	What Malware does MTNL test for? What does MTNL use for testing malware in its networks?	MTNL GSM Packet Core equipment for data access uses MTNL ISP as its interface with external entities. Thus information is pertaining to MTNL ISP & hence reply may pl be taken from GM(Broadband) unit.

4	Which proxy server does MTNL use & are they used for filtering data? If so, what type of data is being filtered and for what purpose? Is authorization required and if so, by whom?	Same as '3' above.
5	Does MTNL use FinFly ISP? If so, who authorizes its use & under what conditions?	Same as '3' above.

The address of the appellate authority is furnished below:

Shri. M.K.Sheda,
 Chief General Manager (WS),
 10th Floor, Telephone House,
 Prabhadevi, Dadar West,
 Mumbai – 400028


 03/08/13
 (Deepak Mukherjee)
 GM(SW)MS/PIO
 महाप्रबंधक (स्वीचिंग मा.सेवा)
 General Manager (SW MS)
 म.टे.नि.लि., मुंबई 98
 M.T.N.L., Mumbai 98

Copy to:

1. ED(MTNL Mumbai) -- for information pl.
2. DGM(PG & I) -- for information pl.
3. GM(Broadband)MTNL Mumbai -- for information & N/A pl